

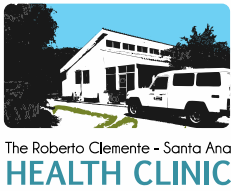


The Roberto Clemente - Santa Ana
HEALTH CLINIC



The Roberto Clemente Health Clinic 2014 Annual Report

Thanks to all our volunteers and individual
donors who helped us achieve our goals in
2014!



Who We Are

Mission

The Roberto Clemente Health Clinic provides affordable access to high-quality health care and wellness programs in the Tola coastal communities of Nicaragua.

Vision

Our #1 Goal: To expand our non-profit health center to provide a full spectrum of primary care, pediatric care, urgent care, and holistic wellness education and services.

As the 2nd poorest country in the Western Hemisphere, Nicaragua suffers immensely from a deficiency in available medical care. Many of the rural communities do not have local health care facilities and they cannot afford the treatment that is offered in the cities.

The Clinic is named after Roberto Clemente—a major league baseball player for the Pittsburgh Pirates from 1955 to 1972—who died in an airplane crash while aiding a medical airlift for the victims of a devastating Nicaragua earthquake.



Launched in 2004, the Clinic is the creation of generous donations from private individuals, the volunteer efforts of the Rotary Club of Pittsburgh, The Oxford Club, and the Granados Family who donated the land.

The Roberto Clemente Health Clinic serves over 12,000 patients per year through general and emergency care, minor surgery, dentistry, lab work and a fully stocked pharmacy.

In 2014, we have offered not only primary and emergency care, but also increased the range of our community services, improving the general climate of well-being in our region of Nicaragua.

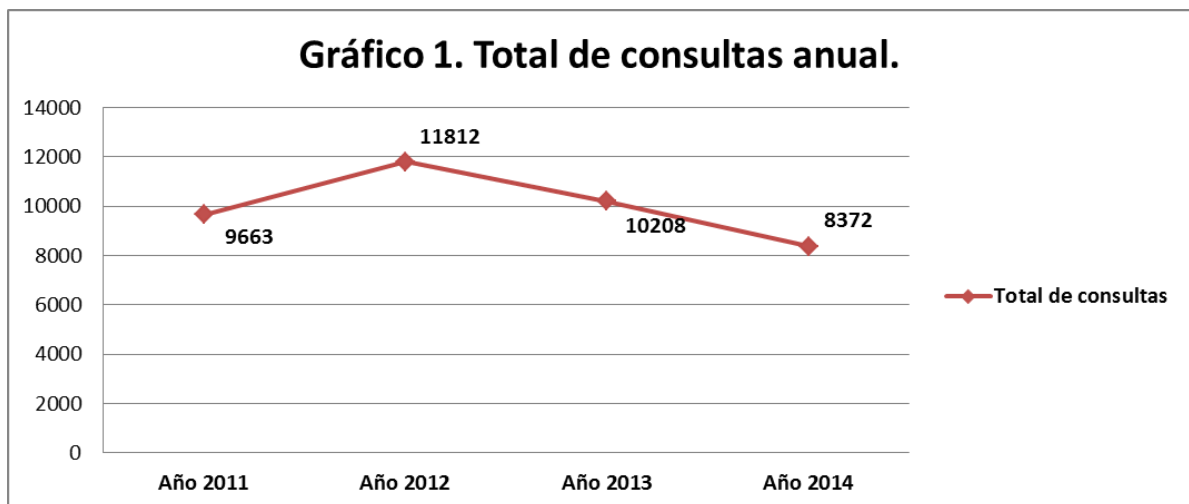


Health Care Report

The Clinic continues to compound its reputation as a reliable source of health care for residents and tourists alike.

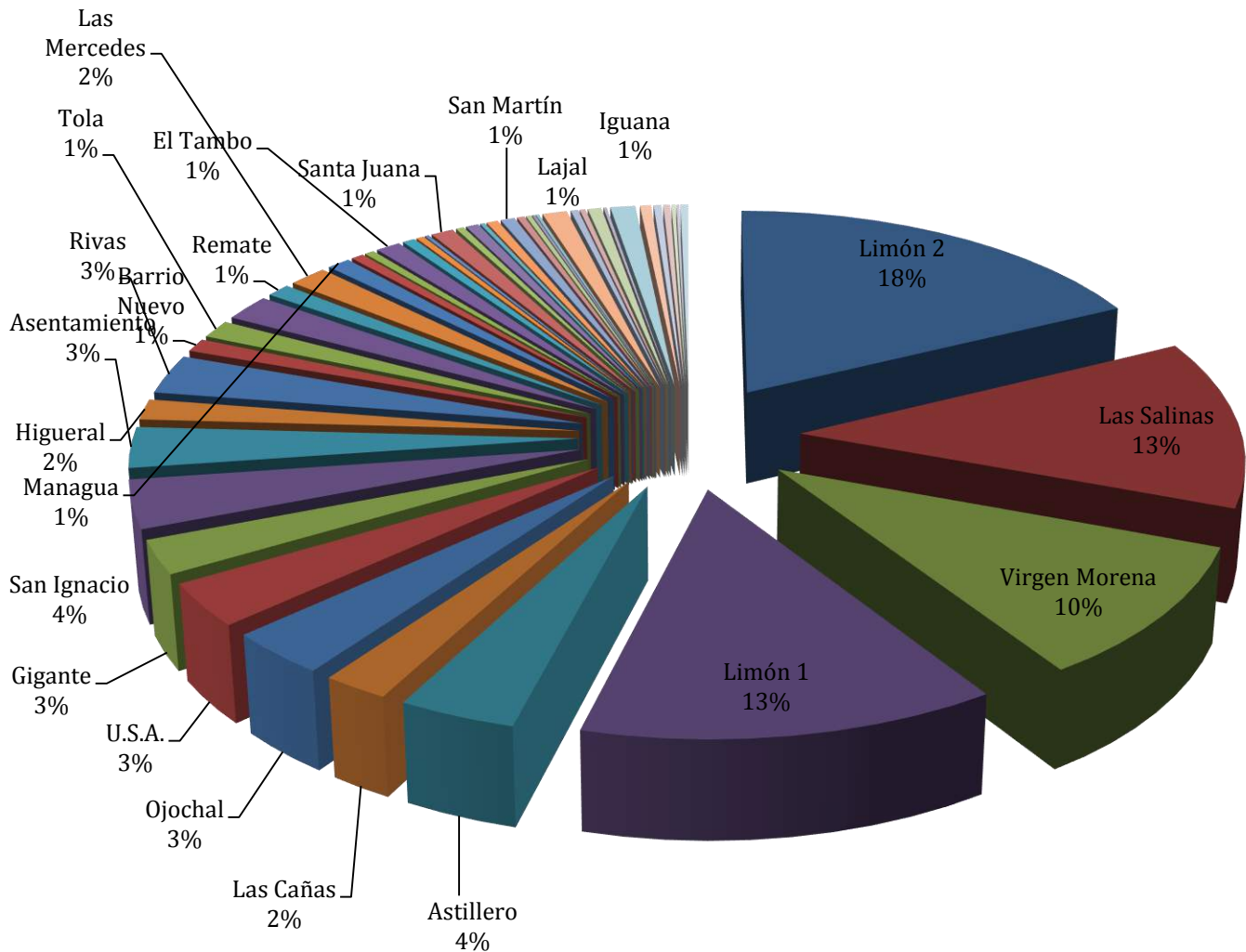
Below are some of our achievements in 2014:

- ✓ We were able to offer personalized and specialized attention to our patients, from general consultations to pediatric services, odontology, obstetrics and gynecology.
- ✓ We started a new database system to record information in a more efficient and organized manner.
- ✓ We strengthened our relationship with partners such as Guacalito de la Isla.



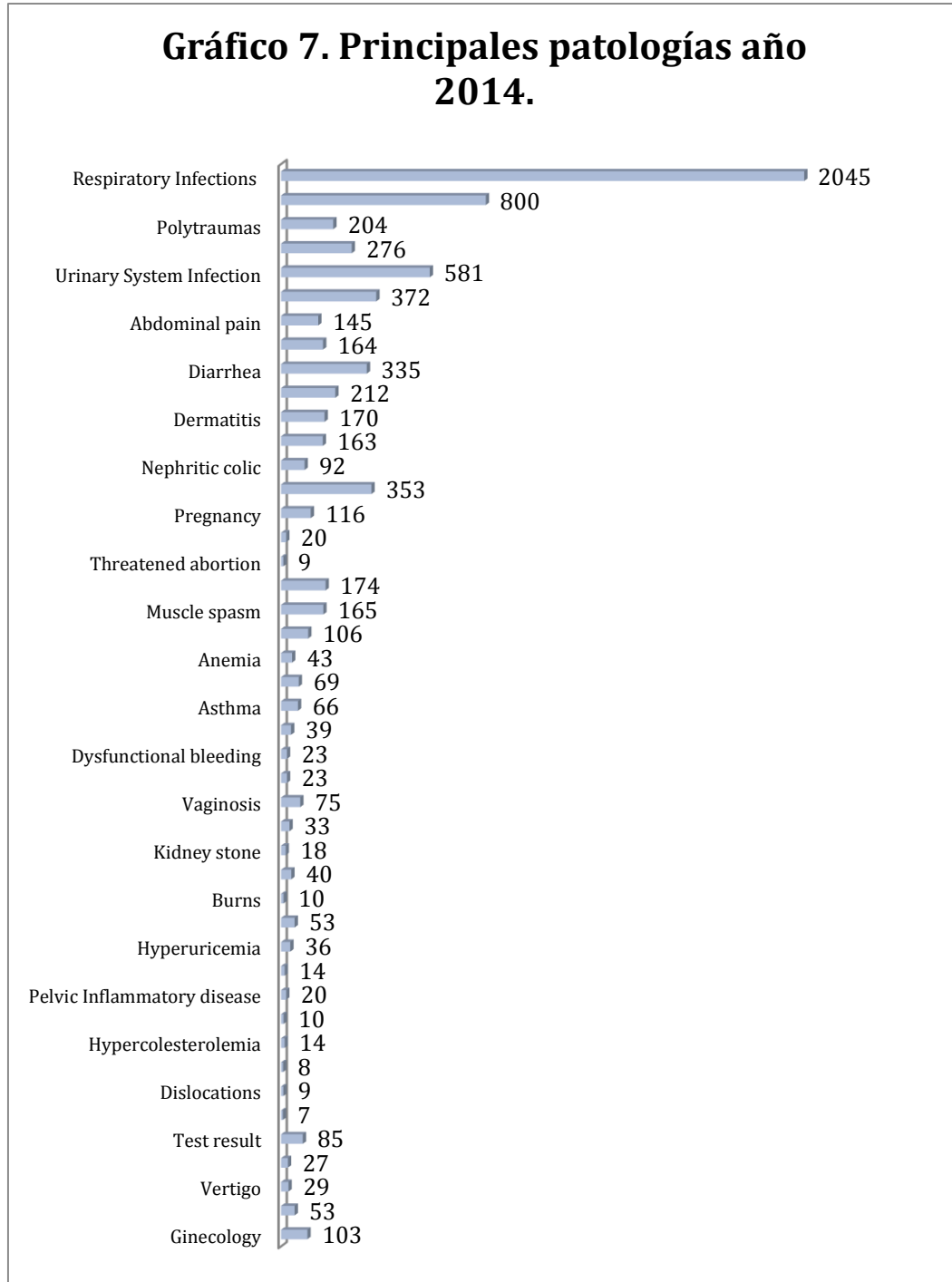
- The above chart shows the total number of consultations in the past four years. 2012 was the year the Clinic received the highest number of consultations. In 2014, 8,372 consultations were performed at the Clinic.
- December was the month with the highest number of consultations. This is usually the case, due to other nearby centers closing during this time of the year.
- We provide care to native Nicaraguans as well as foreigners. The bulk of patients come from Limon 2 (19%), Limon 1 (14%), Las Salinas (14%), and Virgen Morena (11%).

Gráfico 3. Comunidades y Ciudades de origen.



- In 2014, the majority of the patients were males (52%), unlike 2013 where females occupied the first place.
- Day shift consultations were higher than those during the night shift. 86% of the patients were seen during the day. All emergencies were stabilized and transferred to the nearest hospital using our ambulance.

Gráfico 7. Principales patologías año 2014.

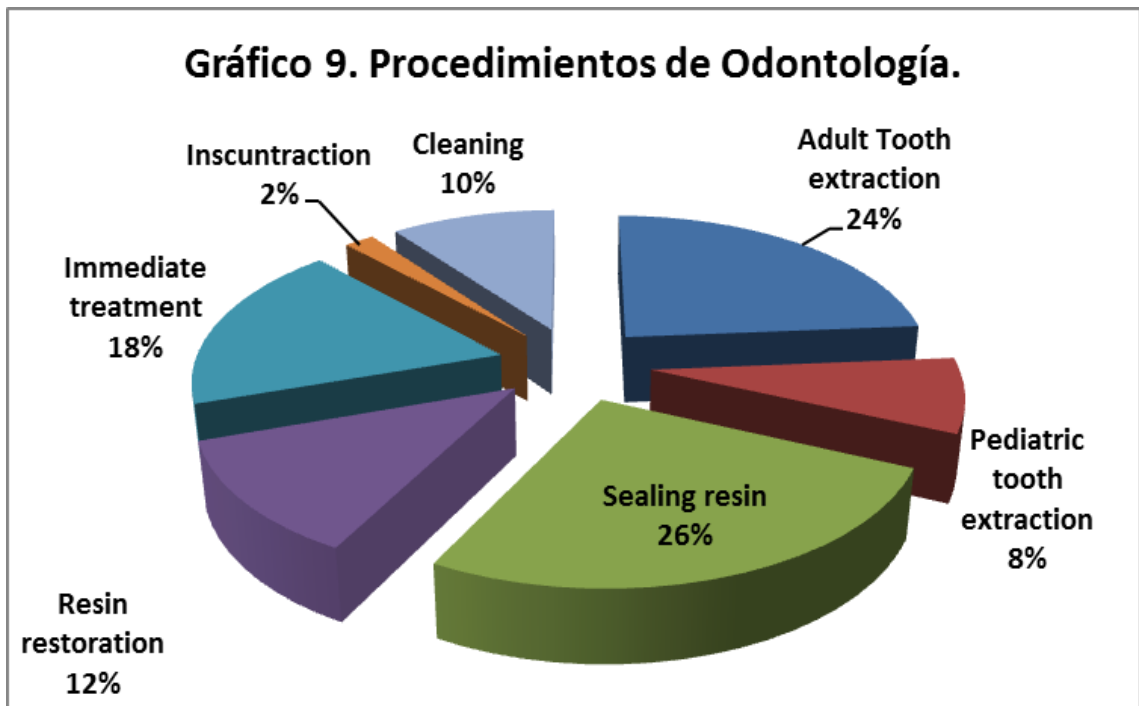


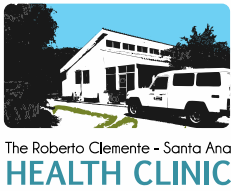
- The age group that more frequently visited our Clinic were patients between the ages of 25 and 35 years.



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- The main pathologies treated in 2014 are shown in the chart. Respiratory problems are usually the number one reason patients come to the Clinic.
- A total of 4,236 laboratory exams were performed in 2014. Urine, blood, and stool tests are the most common. Laboratory exams are offered twice a week due to the higher demand.
- In regards to our Odontology services, we received a total of 262 consultations. These services are offered every Wednesday. The chart below shows additional details.





2014 Operations

- We started new partnerships with other organizations, such as ANF (American Nicaragua Foundation) and Hosana.
- Uniforms were given out to our entire team.
- We started accepting credit card payments from patients.
- The Clinic's roof was finally replaced after 10 years. The internal structure was improved and the exterior walls were freshly painted.
- Thanks to Eliezer's expertise and the help from volunteers, the green areas of the Clinic were completely enriched.
- Spaces such as emergencies, odontology and laboratory were enhanced.
- We were able to share the free medications we receive with other health centers in the area, Salinas, Las Canas, Virgen Morena, and Cuascoto.
- Our Clinic van which was starting to deteriorate, was finally repaired and painted.

Organic Garden

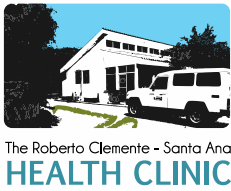
- We were able to clean up the land that was not being used by the Clinic thanks to the donations received by Barbara Jordan and Nica Bacaner in the US. After the land was ready, we were able to activate our Organic Garden which was a big dream our team had. The result was the production of about 20 different species and a bountiful land.



Water Treatment Plant

- Our Water Treatment Plant Project started at the end of the year.
- The initial cost for the plant was \$14,000. Community leaders, local authorities, the Board of Directors and other local organizations were invited to the inauguration.





Padrino Program

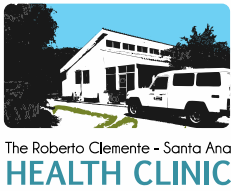
Our Padrino Program continues to grow. Since its beginnings in 2010 to the end of 2014, we have a total of 62 sponsored children in the program.

Children are supported by their sponsors with education, uniforms, shoes, and school supplies, as well as health care.

The impact has been so wonderfully big, that some of the children are still receiving assistance from their sponsors even after they graduate from High School.

Children are so thankful with the help they receive from their “Padrinos”, they are actually keeping high grades at school, even with all the limitations in the area and the country’s poor economy.





Volunteers Program

In 2014, we received visits from 82 volunteers.

Volunteers show their motivation and support going hand and hand with our community, offering talks, educating adults and children on the importance of hand washing, healthy lifestyles and basic measures to avoid accidents, etc.

Volunteers do not only help our community, but they also help our Clinic team, training them on new medical topics, new medicines, new forms of clinical techniques, as well as improving their medical terminology. They also help with our ongoing programs, pharmacy, and administration, enriching our team's knowledge and culture which actually goes both ways.





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We welcome this New Year with open arms and many expectations.

We would like to remind you that we exist thanks to individual donations. We do not have a big grant, federal or state funds supporting our operation. That means people like you can make a big difference. Our organization is exempt from federal income tax under section 501(c)(3) of the Internal Revenue Code so your donations are 100% tax deductible. Please help us by visiting our website www.nicaclinic.org so we can continue to make an exceptional difference in 2015 for this remote area of Nicaragua



We cannot do it without your help!